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BILLING STATEMENT

OFFICE HOURS 8 AM to 5 PM MON - FRI
Water Department (210) 619-1100



Pay and View Your Bill Online at:
www.schertz.com

ACCOUNT INFORMATION

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Account Name	SALLY SAMPLE
Service Address	123 ANYWHERE ST
Account Number	99-9999-99
Bill Date	01/20/2020
Due Date for Current Charges	04/10/2026

BILLING SUMMARY

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Current Charges	\$108.23
Balance Forward	-\$199.62
TOTAL AMOUNT DUE	-\$91.39

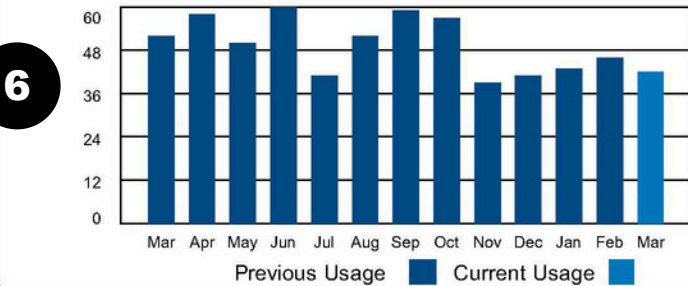
CREDIT BALANCE - PLEASE DO NOT PAY

MONTHLY USAGE (consumption x 100 gallons)

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Service	Read Dates	Days	Current Reading	Previous Reading	Usage
Water	02/15/2026 to 03/15/2026	28	1069	1027	42

HISTORICAL USAGE (consumption x 100 gallons)



IMPORTANT MESSAGES

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SEWER AVERAGING FOR THE WINTER MONTHS BEGINS ON NOVEMBER 1, 2025 AND CONTINUES THRU MARCH 15, 2026. FOR MORE INFO. CALL 210-619-1100. FOR ANY QUESTIONS REGARDING SERVICE WITH FRONTIER, PLEASE VISIT SCHERTZ.COM/TRASH OR CALL FRONTIER CUSTOMER SERVICE AT 210-807-8555.

PLEASE BRING ENTIRE FORM WHEN PAYING IN PERSON

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic funds transfer, funds may be withdrawn from your account as soon as the same day your payment is received and you will not receive your check back from your financial institution. Items returned for insufficient or uncollected funds, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check plus any applicable fees as allowed by state law. The use of a check is your acknowledgement and acceptance of this policy and its terms and conditions.

CURRENT CHARGES

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Water Service		
<u>DESCRIPTION</u>	<u>USAGE</u>	<u>CHARGE</u>
Water	42	\$41.62
Total Water Charges		\$41.62
Wastewater Service		
<u>DESCRIPTION</u>		<u>CHARGE</u>
Sewer		\$37.82
Total Wastewater Charges		\$37.82
Sanitation Service		
<u>DESCRIPTION</u>		<u>CHARGE</u>
Garbage		\$19.20
Sales Tax		\$1.59
Total Sanitation Charges		\$20.79
Miscellaneous Service		
<u>DESCRIPTION</u>		<u>CHARGE</u>
Drainage Fee		\$8.00
Total Miscellaneous Charges		\$8.00
TOTAL CURRENT CHARGES		\$108.23

Keep entire statement for your records.

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AUT05-DIGIT 78154 15 PSS 159261AA19-A-1
3764 1 AV 0.588



SALLY SAMPLE
1234 ANYWHERE ST
SCHERTZ TX 78154-1234

Service Address	1234 ANYWHERE ST
Account Number	99-9999-99
TOTAL AMOUNT DUE	\$163.52
Due Date for Current Charges	04/10/2026
Services will be disconnected if not paid by noon on 04/13/2026	

CREDIT BALANCE - PLEASE DO NOT PAY



CITY OF SCHERTZ
1400 SCHERTZ PARKWAY
SCHERTZ TX 78154-1634



Understanding Your Statement

This page provides a quick guide to help you locate and understand key information on your billing statement. If you have questions about your bill, please contact Utility Billing at (210) 619-1100.

- 1 Account Information:** Account name, account number, service address, bill date and due date (please pay amount on or prior to this date).
- 2 Billing Summary:** Current charges, balance forward, total amount due, total amount due if paid after.
- 3 Current Charges:** Itemized account of charges for current billing statement.
- 4 Contact Information:** Includes customer service number and office hours.
- 5 Meter Read Information:** Service, current and previous read dates, previous read, current read, service days, current consumption.
- 6 Historical Usage:** Graphical representation of usage history.
- 7 Messages:** This section is used for special message notifications to customers.
- 8 Payment Coupon Amount Due:** Please remit payment using this portion of your billing statement. If mailing payment, please remit to this address and use the envelope included with your statement.

Go Paperless!

Go paperless to receive your bill electronically and reduce paper waste. Residents can sign up by logging into the billing portal, selecting Contact Preferences, and entering an email address for e-Billing. You can also enroll by calling the Utility Billing Office at (210) 619-1100, emailing utilitybilling@schertz.com, or visiting the Utility Billing window at City Hall.